Respondus Lockdown Browser

Quizzes and exams in Desire2Learn can be issued through a secure browser called Respondus Lockdown Browser. Once an instructor turns on the Respondus Lockdown Browser feature on a quiz/exam in Desire2Learn, you will only be able to take said quiz/exam using the Respondus Lockdown Browser. If you attempt to start the exam using Firefox, Internet Explorer, Chrome or any browser other than the Lockdown browser, you will receive the message below:

Note: To take this quiz you must use the Respondus LockDown Browser

[Download Respondus LockDown Browser]

The download link for the Respondus lockdown browser is specific to GSU. Do not download the Lockdown browser from other websites. Opening the GSU version of Respondus Lockdown browser automatically takes you to the GSU D2L login screen.

Installing The Lockdown Browser

Login with an administrative account to install the Lockdown browser. If you attempt to install from a standard user account then you will be prompted for administrative authentication. Moreover, administrative authentication will be required to run the Lockdown Browser after installation or you may run into permissions errors.

To download and install, click the link above or access the link from a quiz in D2L. Double click the downloaded file to run the installer and complete the installation. Install Respondus LockDown Browser 2597127250.pkg After install, launch the Respondus Lockdown browser, login to D2L to take quiz/exam. Bear in mind you may not be able to take an exam/quiz if you are using a computer that does not have Respondus Lockdown Browser installed and you DO NOT have administrative privileges to install the program such as on a work, school, public or borrowed computer.

Test the Respondus Lockdown Browser Before Your First Exam

Visit Quizzes in the ASSESSMENT menu area to take Respondus Preliminary quiz using the Respondus Lockdown Browser before you start your first course quiz/exam. We need 100% compliance. Please call 404-413-1188 if you are having any problems.

Respondus Lockdown Browser & Internet Connections

We strongly recommend using a stable internet connection during testing. This is the best method to complete an exam with least chances of dropped connectivity. The wired connection is most secure with a minimum of 512kbps.

Free wireless connections in public spaces or wifi hotspots are less secure. If you loose internet connection during testing then Respondus Lockdown browser will lock up, preventing you from completing an exam. You will have to shutdown the Lockdown browser using the Windows Taskmanager on your PC (ctrl+alt+del) or Activity Monitor on your Mac. Then restart the Lockdown browser to resume the exam.

Respondus Freezes When Submitting Exam

In the event that Respondus Lockdown Browser freezes after pressing submit, you will have to shutdown the Lockdown browser using the Windows Taskmanager (ctrl+alt+del) on your PC or Activity Monitor on your Mac. Then restart the Lockdown browser, re-enter D2L to submit the exam. Should that fail do a reboot. In the event this does not work then notify your professor immediately and a member of the IT team. It is not the computer configuration at fault.

Respondus and Other Programs

The Lockdown Browser prevents the use of other programs during testing except those allowed for exam. However, there are apps that run in the background that can cause problems. Please close all media, messengers and file sharing apps. Multiple instances of Java may also cause problems. Please have only one instance of Java if your computer is experiencing problems.

Respondus Security Features

- Opens to the GSU D2L login page
- Once a quiz is started, student must submit to exit the browser
- Disables use of other programs except those necessary for an exam (e.g. calculator)
- Disables access to desktop
- Disables cut, copy and paste
- Disables browser menu and toolbar
- Disables printing
- Disables right click
- Disables view source code
- Restricts view of other sites unless allowed by instructor